## **MEMBER SERVICES**

Triangle J's Member Services staff provides ongoing support for the Board of Delegates and Executive Committee and develops and administers special programs and services to serve local governments and partner agencies. Fiscal year 2010 highlights:

- Arranged special presentations for the Board of Delegates and Executive Committee, including a report on human trafficking from Soroptimist International of Raleigh, a briefing on Reality Check by Triangle Tomorrow, and a report on the State Fiscal Outlook from the State Fiscal Research Division.
- Worked with the Board of Delegates and member government staff to update the regional legislative agenda; with the Regional Legislative Committee, met with members of the region's legislative delegation.
- Hosted luncheon meetings for regional managers and mayors and county chairs to discuss issues of common interest.
- Offered Design Services to internal and external clients, including web design and print and multimedia design; created a theme logo for TJCOG's 50th anniversary events and applied the theme to create an array of complimentary materials for the forum and reception.
- Through the Cable Broadband Consortium, assisted Consortium members with administration of local cable franchises; monitored the State's Video Service Competition Act to ensure proper implementation; initiated PEG Certification reminders leading to 9 PEG channels certified by Consortium members (funding of \$18K/channel); represented the Consortium before the NC House's Rural High Speed Internet Committee; and worked closely with NCLM & SEATOA to block passage of anti-municipal broadband legislation (H1252/S1004); pursued passage of Broadband Cooperative legislation.
- Program, administered comprehensive drug and alcohol testing, helping local governments and organizations meet US DOT regulations requiring pre-employment, random, reasonable cause, post accident, follow up and return to duty testing; provided administrative and technical expertise on a fee-for-service basis to sixteen employers, including fourteen local governments, NCSU, and Triangle Transit; coordinated supervisor training sessions for local government staff, and "lunch and learn" sessions for employer representatives; performed nearly 90 breath alcohol tests and 900 drug tests for program participants.

 Through the Regional Appearance Committee, conducted the Capital Trees Program that serves Wake County and its twelve municipalities, recognizing special trees and stands of trees with awards during calendar year 2010.

Triangle J is the grantee of Foreign Trade Zone (FTZ) #93, a full-service, multi-site Zone serving the Greater Triangle Region. The general purpose operator is Longistics, Inc. FY 2010 highlights:

- Operated two fully-activated sites: World Trade Park (adjacent to RDU International Airport); and a north Raleigh site, exclusively for Dudson China of Great Britain.
- A third site, the 240 acre Holly Springs Business Park, is available for all FTZ uses.
- Special purpose subzones include: Subzone #93C, Merck Pharmaceuticals in Wilson (limited activation in FY2010); Subzone #93G, for Revlon Consumer Products, Granville County manufacturing site (fully activated); and Subzone #93H, the Merck Vaccine Plant in Durham County (not yet activated).

See our full list of activities in the electronic edition of the Triangle J 2009-2010 Annual Report at http://www.ticoa.org/about.shtml.

## Triangle J Mission Statement:

To serve as an intergovernmental organization for local elected officials that works proactively on regional issues in order to sustain and improve the quality of life for our citizens.

"We will move forward with excitement and dedication to this region's continued prosperity. Regional cooperation has never been so important and the challenges so intense and difficult."



Kirby Bowers, Executive Director

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## Remembering Pearson Stewart, Triangle J Executive Director, 1959-1977

When Pearson Stewart died on March 14, 2010, the Triangle J Council of Governments and the Triangle Region lost a true pioneer, a visionary and a great friend. Fortunately for us, he came our way and he stayed, to guide us through the formative years when we first began to define ourselves as a Region. Our lives today are changed for the better, because he was here. He will be missed.